

HOTEL BRISTOL

-SORRENTO-

Annual Sustainability Report

December 2018

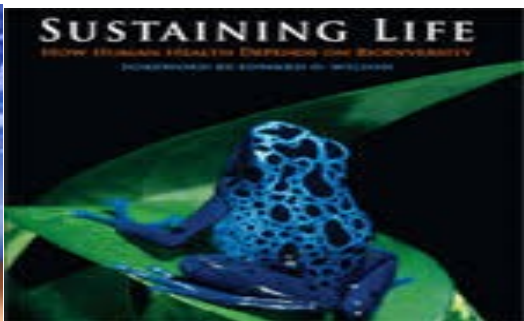
Editor

Eng. Massimo Fimeroni



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At Bristol hotel in Sorrento we work every day for ...



... be responsible for the environment and people.

ENVIRONMENT

We are aware that the business has an impact on the environment, even in terms of pollution.

We try to minimize impact through a set of initiatives:

- GENERAL RESPECT:

The staff is sensitized to having small environmental behaviors in the company and out, explaining to them that even small things can get great results; all new workers are formed and informed in the environmental field.

Objectives: 2018 achieved 2019 confirmed.

- WATER CONSUMPTION:

Total Mc used in opening	2018	19200
	2017	24000
	2016	19420
	2015	12600
	2014	10819
Mc water per customer per day	2018	0.28
	2017	0.31
	2016	0.29
	2015	0.20
	2014	0.10

The target set at the end of 2017 for consumption reduction of 5% was reached and exceeded (-20%).

Next goal -5%.

- WASTE MANAGEMENT:

There were no reports of non-conforming waste reporting by public companies in 2018 that extracted waste.

Special waste (toners, batteries, bulbs, paint cans and spent oil) have remained unchanged as quantities withdrawn by the company in charge.

Objectives: 2018 achieved 2019 confirmed.

- CONSUMPTION OF ENERGY:

The efficiency of the company is very high and for 2018 the energy needs were met at 98.7% by electricity and for 1.3% by diesel, to cover the hot water consumption tips for Villa Marino.

Electricity analysis over the years

Total kWh used in opening	2018	869311
	2017	865948
	2016	758972
	2015	815000
	2014	817000

Average kWh per customer per day	2018	16.06
	2017	15.84
	2016	13.79
	2015	15.00
	2014	16.90

Year 2018 diesel analysis

Consumption 1200 lt, equivalent to 1002 kg, having diesel specific weight 0.835 kg/lt.

Since the lower calorific power of diesel is 11.84 kW/kg, diesel consumption was 11863 kWh; 0.22 kWh per customer per day.

For 2018, the total energy consumption was 881174 kWh and the specific consumption was 16.28 kWh per day.

The target set at the end of 2017 of 3% reduction in electricity consumption has not been achieved (invariance of electricity consumption). There was an increase in consumption per customer per day of 2.7%.

Next target set at -3% for elimination source from diesel.

- PROTECTION OF NATURE:

All disposable materials made of non-recyclable food plastic have been removed from the supply chain.

Low CO2 business activity, due to the use of electricity sources for 98.3% of the company's annual needs, with the supplier choosing only 27.15% from sources with significant impact on CO2 emissions.

2019 target -3% emissions.

SOCIAL RESPONSABILITY

The activity is carried out with high levels of social responsibility and with high regard for the respect and integrity of:

Customers

High performance, highlighted by the absence of reports of 'content, property or staff dissatisfaction.

Staff

Personnel affection and turn-over included within a 5% physiological, side by side with no accidents or occupational illnesses, and also the positive report made by the physician competent on the overall health status of the staff visited confirms the high-attention goal towards all employees.

Employees are exclusively local workers and 25% are women; in particular among the 8 figures of head-department 3 are women (37%)

Staff are subjected to at least 4 hours of training each year, of which 1 hour is mandatory on safety and health and 3 in matters not mandatory at least on waste management, correct water and energy savings and sustainable behaviour on the farm child protection and workplace rights.

Goal 2019: Training on workplace abuse and harassment.

Local community

The local community is the only source of staff working in the company, which makes it perfectly integrated into business operations context. Local staff 100%

We buy goods and supplies for 90% from local producers and/or suppliers (within 20 km of the Company).

Periodic support given to local parishes, for the social ends of these, is also a good idea to make activity from the context appealing.

Protection of children

The staff is sensitized to observe a "paternal / maternal" behavior towards all the children in the structure.

To encourage a prolonged schooling of children in the local community, the policy of "all ages on the farm" has been implemented.

FINAL EVALUATION

All goals set in 2017 have been achieved with the exception of:

- Electrical consumption

Unchanged ☞ Laying of sub-counters of the department

- Environmental Support

No direct ☞ We recommend support to Parco Marino

In each section set out the new targets for the coming year.

31/12/2018

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