



Hotel Bristol
Via Capo, 22
80067 Sorrento (NA)

BUSINESS RESPONSIBILITY POLICY

Our Hotel is dedicated to constantly improving the service quality as to exceed the expectations of our customers. Our mission is to provide memorable experiences to our guests, employees and business partners by being sustainable and respecting the environment.

General goals:

ENVIRONMENT

We are committed to:

- Setting environmental objectives and targets, measure results and report on achievements
- Comply with all applicable environmental law, legislation and regulations and help ensure that current legislation is enforced
- Prevent pollution wherever possible, and continually improve our environmental performance
- Conserve our natural resources by minimizing our negative impact on the environment through education, by example and sustainable development
- Protect and enhance all ecosystems wherever possible
- Minimize pollution by reducing the use of harmful substances
- Raise environmental awareness of our employees, customers, suppliers and the local community by communicating our Environmental Policies and encouraging them to adopt the same
- Work with our suppliers to embed sustainability practices into our supply chain

Person with responsibility Eng. Massimo Fimeroni

EMPLOYEES

- We respect our employees treating them fairly and with respect, taking care about everybody regardless of age, invalidity, nationality, sex, race, political stance or activity, or religious and sexual commitment.
- Our approach to the professional development of the employees is very extensive; organizing trainings and courses to help them in the executions of tasks and career development in our company.
- We operate in accordance with applicable laws and regulations related to the operation.
- Wherever is possible, we employ people from the local community.
- We train our staff about the commitment to a sustainable business so they understand and are actively involved in the achievement of our goals.

Person with responsibility Mr. Giancarlo Acampora

LOCAL COMMUNITY

- We are committed to maintaining a close relationship with our local community, ensuring that any outstanding issues related to our business deal are solved in the mutual interest.
- Wherever is possible, we purchase goods from the local suppliers.
- We encourage our staff to volunteer in activities organized by the local community.
- Part of the income derived from our business, we allocate to humanitarian and environmental programs.
- Protection of the children is taken very seriously and we train our employees about the actions they have to take if they suspect some child is in danger.

Person with responsibility Mr. Giancarlo Acampora

QUALITY/HEALTH AND SAFETY

- Maintaining Quality Assurance and Health and Safety policies and procedures.

Person with responsibility Eng. Massimo Fimeroni